

AULA 7

7- Give me an example of a time when you had to be quick in making a decision.

What was a challenging experience you had and how did you deal with it?

1º MODELO DE RESPOSTA

Actually, this story I have just told you is a good example of when I had a challenging situation and I had to be quick in making decision

As I told you...as a freelancer, I usually work on a small team, but at this time, when I was working for a client that had another agency operating on a different part of the project.

We had that challenging situation because of a technical part of the product, the other team, responsible for the structure of the course decided to change all the texts and the artworks, it could be a problem, we had a short time to remake everything.

I had to be quick in making a decision, as one of the leaders, I had to set up a new schedule and delegate the tasks, to find the solution we had to ask the team to work overnight to ensure we could get the job done to achieve the client's goal and launch the product on time.

It was a challenging experience, but everything went perfectly and the sales were beyond expected.

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2º MODELO DE RESPOSTA

As I told you... in my previous company, we had a slip seating setup, and one of the drivers always left food crumbs in the truck.

We know that eating in the cabin is not allowed.

So I had to make a quick decision: Should I tell my manager or talk to my colleague first.

My first decision was to alert him that it could be dangerous because of the distractions and I asked him to clean the space for the next driver.

He understood and we solved this situation easily.

After that, we could talk to our boss, it was a good decision because he decided to set up a meeting to remember all the drivers about the safety rules, this way we could break bad habits

Take a quick decision in a challenging situation is important for all the drivers on the road and for the company.